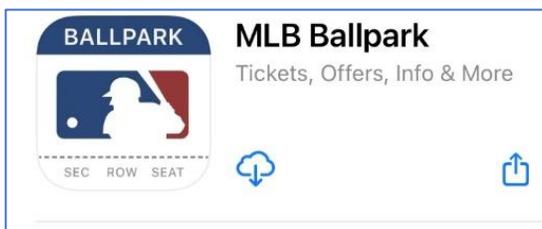


# Digital



# Tickets

1.



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*Download the MLB Ballpark app on your iPhone or Android*

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2.

A screenshot of the MLB Sign Up form. The title is 'Sign Up'. Below the title, it says 'Create an MLB account to access your digital tickets and receive your exclusive MLB content.' There are input fields for 'First Name', 'Last Name', 'Email', and 'Password'. There is a checkbox for 'I would like to receive newsletters and promotions from MLB.com and its partners.' and a blue 'Sign Up' button. Below the button, it says 'Have an account? Log In'. At the bottom, it says 'By signing up, you agree to MLB's Terms of Use and Privacy Policy'.

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*Create a new account with your email address and password.*

***\*Use the same email address that your tickets will be sent to***

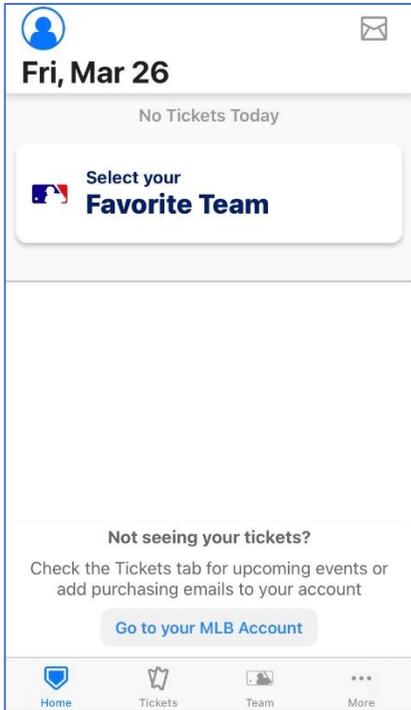
***\*For example, if the tickets are sent to your work email, DO NOT sign up with your gmail account. The email account you use must match the email your tickets will be sent to.***

*When finished, PRESS "Sign Up"*

*If you have an existing account PRESS "Log In"*

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3.



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Once your account is created PRESS **"Select your Favorite Team"**

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4.



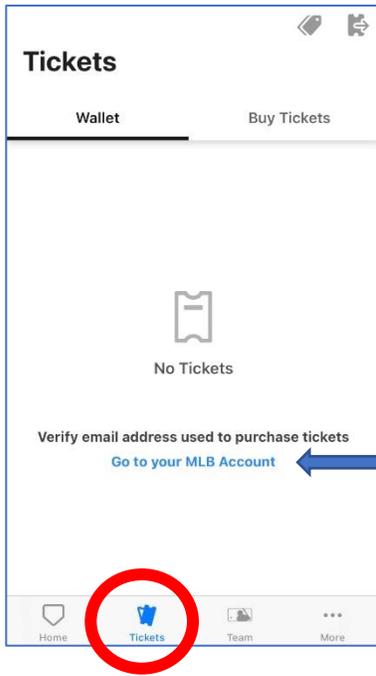
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PRESS **"Houston Astros"**

Then PRESS **"Home"** in the top left corner

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5.

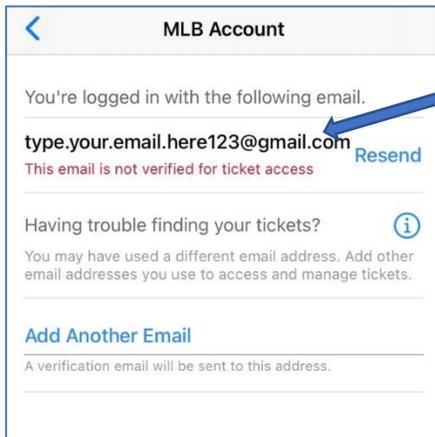


PRESS "Tickets" at the bottom

\*If your tickets do not show up on this screen you just need to **verify the email address that the tickets were sent to.**

PRESS "Go to your MLB Account"

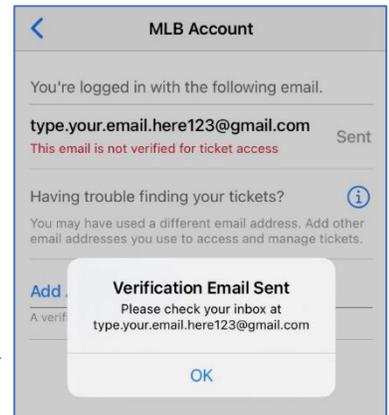
6.



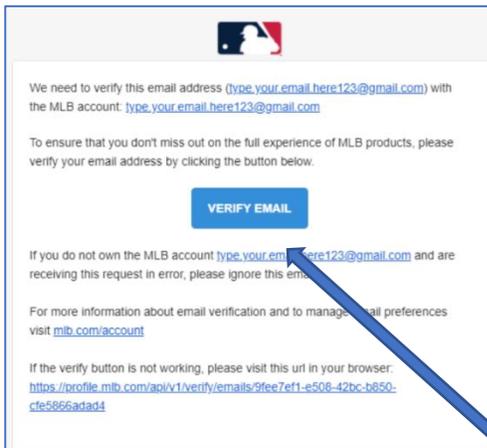
Your email address will populate HERE

PRESS "Send"

An email will be sent to your email prompting you to verify your account



7.

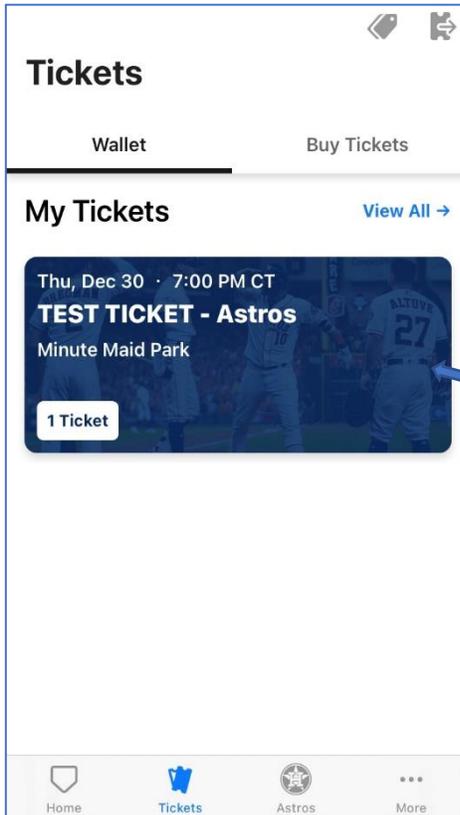


Open your email and find this message from MLB.com. It will come from this email address: **verify@account-mail.mlb.com**

\*If you do not receive your verification email check your SPAM folder or with your IT department to make sure verify@account-mail.mlb.com is granted access to send you emails.

Click "VERIFY EMAIL" and go back to the MLB Ballpark App

8.



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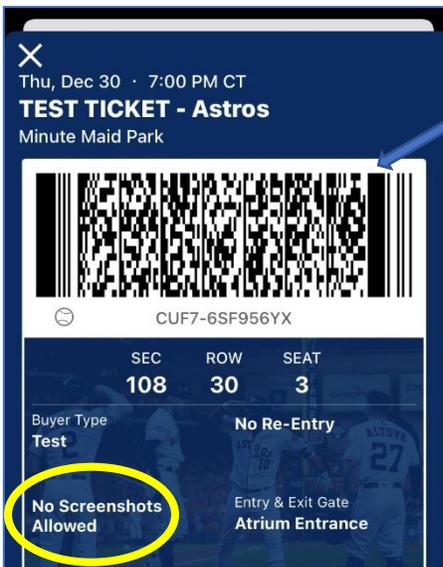
Your account is successfully linked when your tickets are shown under the "Tickets" tab

\*If you do not see them put your thumb on the middle of the screen and swipe down to **REFRESH**

When you see your tickets, **PRESS** on the ticket you want to use to enter the ballpark

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9.



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Your ticket barcode will pop up. This is the barcode to scan upon entry.

\***REMINDER**, screenshots of the barcode will not work. The ticket must be pulled up in the app.

Enjoy the game....Go 'Stros!

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